



Regular Office Hours

Monday-Friday, 0700-1800
Eastern Time (ET)

Hours of Service for Entrance and Clearance

Inspection services for the entrance/
arrival of aircraft at Cyril E. King
International Airport are available
Monday-Friday, 0800-1700 in
accordance with the port's permission
to land procedures.

Commercial aircraft operators
departing the U.S. must obtain an
outbound clearance by contacting
CBP directly.

Contact Information

(340) 774-4554 CBP St. Thomas Airport Office
(787) 366-8523 CBP San Juan Command Center

TIST_GAP@cbp.dhs.gov

Permission to Land Procedures

Pilots must secure permission to land by contacting
CBP at least an hour in advance of the anticipated
arrival time at the Cyril E. King International Airport.

Permission to land is granted with a tolerance of (+/-) 30
minutes. If your ETA deviates outside these parameters,
previously granted permission(s) are invalid and you
must contact CBP to re-secure permission to land.

Inspection Process

- Aircraft should park on the ramp at the designated Foreign Arrivals Entrance on AOA.
- The aircraft control tower can direct you in if needed.
- The pilot should make contact with the Airport Operations agent at 340-201-0098 who will meet the aircraft on the ramp and escort all crew and passengers to the FIS.
- All crew and passengers will be processed inside the FIS.
- Be prepared to present passports, visas, pilot's license, medical certificate, aircraft registration, and user fee decal (if appropriate).
- Regulated garbage (to include unused catering) on the aircraft must be collected by a USDA-approved handler or by CBP.
- Passengers can depart directly from the FIS at the conclusion of their inspection.

Special Procedures/Miscellaneous

- Refer to 7CFR 318.13-9 for mandatory notification and aircraft agriculture inspection procedures prior to departure from the USVI to the US mainland.
- Refer to Public Information Notice 2021-02 for GA Outbound Clearance Procedures.

NOTE: For further detailed information regarding national GA processing standards and procedures, please refer to the CBP Private Aircraft Arrival Information Document or contact GAsupport@cbp.dhs.gov